Pundit Technologies Terms and Conditions, Refund Policy, and Privacy Policy.

Effective Date: 23/11/2024

Last Updated: 23/11/2024

Terms and Conditions

Welcome to Pundit Technologies! By accessing or using our software development services or related products, you agree to abide by the following terms:

1. **Intellectual Property**

All intellectual property rights related to our services, including software, code, designs, and content, are owned by Pundit Technologies. You may not reproduce, distribute, modify, or create derivative works without our prior written consent.

2. **Service Agreement**

When you engage us for software development services, a separate service agreement will outline the project's scope, timelines, deliverables, and payment terms. This agreement will supersede any conflicting terms mentioned in these Terms and Conditions.

3. **Payment**

Payment terms are outlined in the service agreement. You agree to pay promptly according to the agreed terms. Late or non-payment may result in suspension or termination of services.

4. Confidentiality

We will treat all shared information as confidential and will not disclose or use it without explicit consent unless required by law.

5. Limitation of Liability

While we strive to deliver high-quality services, Pundit Technologies is not liable for indirect, incidental, consequential, or punitive damages arising from the use or inability to use our services.

6. Indemnification

You agree to indemnify and hold Pundit Technologies harmless from any claims, damages, costs, or liabilities arising from your use of our services or violation of these Terms and Conditions.

7. Modification of Terms

We reserve the right to update these Terms and Conditions at any time. Changes take effect immediately upon posting on our website. It is your responsibility to review them periodically.

Refund Policy

1. General Policy

We are committed to client satisfaction. If you are unsatisfied with our services, contact us to discuss your concerns. Refunds will be provided at our discretion based on each case.

2. Refund Eligibility

- Refund requests must be submitted within 14 days of project completion.
- Refunds will only be considered if there is a legitimate reason, such as failure to deliver agreed functionalities or severe deviations from specifications.

3. Refund Process

- To initiate a refund, email our support team at **info@pitsng.com** with detailed concerns.
- We will review your request and respond within a reasonable timeframe. Approved refunds will be processed using the original payment method, excluding transaction fees.

4. Non-Refundable Circumstances

- Refunds will not be provided for completed and delivered services that meet the agreed specifications.
- Costs incurred by Pundit Technologies during service provision are non-refundable.

Privacy Policy

Pundit Technologies ("we," "our," "us") is committed to protecting your privacy and ensuring the security of your personal information. This policy outlines how we handle your data.

1. Information We Collect

- **Personal Information**: Name, email, phone number, payment details, and project-specific data.
- **Non-Personal Information**: Device information, IP address, and browsing behavior via cookies and analytics tools.
- **Optional Information**: Data voluntarily shared, such as feedback or preferences.

2. How We Use Your Information

- To provide and improve our services.
- To process payments and manage service delivery.
- To communicate updates or promotional materials (with consent).
- To respond to inquiries and ensure security.

3. Sharing Your Information

- **Service Providers**: Trusted third parties assisting with operations, such as payment processors.
- **Legal Obligations**: Authorities, if required by law.

4. Data Security

We implement robust security measures to protect your data. However, no system is completely secure, and we cannot guarantee absolute security.

5. Your Rights

You can:

- Access and review your data.
- Request corrections or deletions (subject to legal constraints).
- Opt-out of marketing communications.

Contact us at **info@pitsng.com** for assistance.

6. Cookies

We use cookies to enhance user experience. You can manage cookie preferences via browser settings.

7. Changes to This Policy

We may update this Privacy Policy periodically. Changes will be posted on our website.

Contact Us

For inquiries regarding these Terms, Refund Policy, or Privacy Policy, contact us at:

Pundit Technologies
Email: info@pitsng.com
Phone: +234 703 740 9950