Pundit Technologies

Terms & Condition/Refund Policy

Terms and Conditions

Welcome to Pundit Technologies!

These Terms and Conditions govern your use of our software development services and any related products or services provided by us. By accessing or using our services, you agree to be bound by these Terms and Conditions.

- **Intellectual Property**

All intellectual property rights related to our services, including software, code, designs, and content, are owned by Pundit Technologies. You may not reproduce, distribute, modify, or create derivative works without our prior written consent.

- **Service Agreement**

When you engage Pundit Technologies for software development services, a separate service agreement will be provided outlining the scope, timelines, deliverables, and payment terms specific to your project. The service agreement will supersede any conflicting terms mentioned herein.

- **Payment**

Payment terms for our services will be outlined in the service agreement. You agree to make the payments promptly according to the agreed-upon terms. Late or non-payment may result in the suspension or termination of services.

- **Confidentiality**

We understand the importance of confidentiality and will treat all information shared with us as confidential. We will not disclose or use any confidential information without your explicit consent unless required by law.

- **Limitation of Liability**

Pundit Technologies will make every effort to provide high-quality software development services. However, we shall not be liable for any indirect, incidental, consequential, or punitive damages arising out of or relating to the use or inability to use our services.

- **Indemnification**

You agree to indemnify and hold Pundit Technologies and its employees harmless from any claims, damages, losses, liabilities, costs, or expenses arising from your use of our services or violation of these Terms and Conditions.

- **Modification of Terms**

We reserve the right to modify or update these Terms and Conditions at any time. Any changes will be effective immediately upon posting on our website. It is your responsibility to review the Terms and Conditions periodically for any updates.

Refund Policy

- **General Policy**

We strive to ensure client satisfaction with our software development services. In the event that you are not satisfied, please contact us to discuss your concerns. Refunds will be provided at our discretion based on the circumstances of each case.

- **Refund Eligibility**

Refund requests must be made within 14 days from the completion of the software development project. To be eligible for a refund, you must demonstrate a legitimate reason, such as failure to deliver agreed-upon functionalities or severe deviations from the project specifications.

- **Refund Process**

To initiate a refund request, please contact our customer support team at (refund@pitsng.com) with detailed information about your concerns. We will review your request and respond within a reasonable timeframe. If a refund is approved, it will be processed using the original payment method, excluding any transaction fees or charges.

- **Non-Refundable Circumstances**

Refunds will not be provided for services that have been completed and delivered according to the agreed-upon specifications. Additionally, any expenses or costs incurred by Pundit Technologies in the process of providing the software development services will not be refundable.